



VIRTUAL VISIT TERMS OF USE, CONSENT, & AUTHORIZATION

PRINTED NAME: _____ DOB: _____

PLEASE READ AND SIGN THIS "TERMS OF USE" AGREEMENT CAREFULLY BEFORE USING THE VIRTUAL VISIT SERVICE OF HEALTHPOINT WELLNESS LLC.

HealthPoint Wellness LLC provides HealthPoint Virtual Visit services subject to your compliance with the terms and conditions set forth in this Agreement. This Agreement governs the relationship between HealthPoint Wellness LLC and you, with respect to your use of HealthPoint Virtual Visit.

You are aware that this visit is being performed using telephonic and/or video technology. The benefits include more efficient medical evaluation and management by allowing the patient to stay in their home or remote site. The risks/limitations of a virtual visit include but are not limited to the lack of a physical exam and possible technology failures. Your access and use of HealthPoint Wellness's Virtual Visit constitute your informed consent for treatment by a provider through remote examination utilizing the services. Your use of HealthPoint Wellness Virtual Visit is at your own discretion and risk. The HealthPoint Wellness Virtual Visit does not replace your existing provider relationship, and this is intended to supplement that relationship for non-emergency medical needs. You agree to provide accurate and current information. You agree to seek appropriate follow up with your provider if needed.

HealthPoint Wellness LLC uses a third-party affiliate that provides the platform, technology, and data communication security to allow the capability for virtual visits. You agree that the policies and terms of the third-party provider govern your separate contractual relationship with the third-party provider for your use of the platform.

HealthPoint Wellness Virtual Visits are only for non-emergency medical visits. In the event of an emergency, this service should not take the place of an emergency room or urgent care center, and if you have an emergency, please call 911 immediately.

Medical virtual visits are subject to the terms and conditions of your medical plan, including benefits, limitations, and exclusions, and it is your responsibility to know your coverage. Virtual visits will be billed to patient medical plans accordingly. A copay or deductible may be applicable if the visit does not pertain to COVID-19. If your benefit plan does not provide coverage or not full coverage, you will be financially responsible for the costs of the services not covered.

Internet/Wi-Fi/Cell Phone service and connection is needed for HealthPoint Wellness Virtual Visit access. Data charges may apply. Check your cellular data or internet service provider's plan for details.

It is important that you read carefully and understand the terms and conditions of this agreement. Please note that using HealthPoint Wellness Virtual Visit services, you are deemed to have accepted the terms and conditions of this agreement and the Privacy Policy. We reserve the right at any time to: change the terms and conditions of this agreement; change the site or HealthPoint Wellness Virtual Visit, including eliminating or discontinuing any features or any content; change any fees or changes for use of HealthPoint Wellness's Virtual Visit. Any changes we make will be effective immediately. Your continued use of HealthPoint Wellness Virtual Visit after such changes will be deemed acceptance of them.

By signing below, you accept the terms of this agreement and provide consent to continue with the virtual visit.

SIGNATURE: _____ DATE: _____